

Give Chapters a Hand: Awards of Excellence

Connecticut Chapter

PART 2: EXCELLENCE AND INNOVATION IN PROGRAMMATIC AREAS

The CT Chapter prides itself on its innovation, creativity and continual desire to bring new and exciting programs and services to our members. We also recognize the importance of maintaining tradition and supporting those programs that continue to serve the chapter and the public well. With these two things in mind we respectfully submit information about the numerous activities our chapter is involved in.

As a Chapter we recognize that our profession and membership continues to evolve and change and that our membership is as diverse in their attitudes and interests as in the types of massage practices they work in. This diversity leads to unique challenges in program development, which must be equally diverse in order to peak the interest of our overall membership. The programs must also fit into the overall goals of our chapter, be cost effective, provide means to give back to the community at large, allow networking opportunities, be educational and of course fun!

As we develop programs and services we keep in mind a few key goals that, while broad, also allow us to tap into the diversity of our chapter membership. They are:

- : Increase new and ACTIVE Membership
- : Assist members in professional development and promoting themselves
- : Promote Massage and the AMTA Massage Therapist throughout the Community (and we have found that community can be a lot of things)

From this we developed our “theme campaigns”. Starting in 2006 and continuing to go strong, changing and evolving all the time as the needs and focus of our members change. These are the “Count Me In” and “The Public Chooses” Campaigns. The objectives of the ‘campaigns’ are as follows and just about everything we do in the Chapter can be related back to these two programs’ emphasis:

- » Count Me In to: be actively involved; to be a successful massage therapist; to be a vital member of my community.
- » The Public Chooses to: become educated to the benefits of massage; to make massage part of their life style; to select an AMTA massage therapist.

The following sections will show how the CT Chapter achieves excellence and innovation in our program areas.

Communication: Communication is a key element in the success of any Chapter. If members do not know what is happening they have little chance to get involved, express their opinions or lobby for change. Our three key areas of keeping in touch with our members as well as eliciting their input are through our website, newsletter and Chapter meetings.

- » Website: our site is divided into two parts: for the members, for the public. It is ever evolving as our programs change, as new information presents itself and as members express new ideas and interests. An important feature of our site is that it is full of information that is useful and of interest to our members. They can find out not only what is happening in the Chapter but who to contact to either seek information or to become involved.

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An example of how the site remains dynamic is the addition of a Local Ordinance Team (LOT) page under Government Relations. This is a new Team that monitors town ordinances and assists towns in developing ordinances that are in compliance with state law. Currently one can find out what towns have local massage ordinances by going to our site. As well they can access the exact ordinance for review right on our site. In the NMTAW portion of our site it lists not only what our Chapter is doing to promote massage during this week but highlights much information about promoting ones own business during NMTAW. Members can download information to disseminate to clients, press releases and get ideas on how to celebrate the week in their own town.

Board members, Committee Chairs, and Delegates are easily accessible through the website. Email addresses are linked to the site so members can contact the appropriate person(s). As well links are available to national sites of importance to our members.

Eblasts keep members informed of important and time sensitive information. They are sent out by our Web Master whenever quick access to members is necessary. We have improved the system of Eblasts to ensure that members do not get inundated with emails from the Chapter. Our 2nd VP and Web Master have developed a system for this as well as a system to facilitate the updating of our site.

We also look to ways to drive people to our site. One way is to use the newsletter to do this. Having articles in the Newsletter that send the reader to the Web site for more information has proven successful. An example of this is the "Therapist In The News" section in our Newsletter. This gives a partial story in the Newsletter that is then continued on the website as the website allows for much more information to be included.

Website address: www.amtactchapter.org/

» Newsletter: Our Newsletter is published quarterly. It is put together start to finish, article selection to layout by volunteers. We do not use an outside publishing company. We only use an outside printer. We have throughout the year introduced changes for cost effectiveness and improved usability in addition to adding features of member interest. We have added a more comprehensive Table of Contents and grouped articles into sections that are consistently used in the same order each issue. This allows for more ease in locating items regularly. We now include more photos and graphics for ones viewing pleasure. We find that indeed a picture says a thousand words. When people see others having fun they tend to want to be included in that fun. We have added two new feature articles. One is "CT Therapist in the News," which highlights a chapter member's unique accomplishments. We select a member or member(s) that is/are doing something unique, interesting or fun and briefly tell their story. We then put a related but more detailed article on the website. This helps drive people to our website and once there we find they browse more areas than just this one. An example of 'Therapist in the News' is in the spring newsletter that highlighted the efforts of a group of CT LMTs that raised over \$11,000.00 in ONE day to help defer the medical costs of a fellow LMT whose 8 year old son is undergoing cancer treatments. The Newsletter was able to get the attention, the Website was able to expand on the story and link to young Blake's website.

The second article that has become very popular is the "Ethics Column". The ethics column was instituted in response to a newsletter survey and features an ethical situation presented by a member along with membership responses to the situation. It provides one: a reminder that ethics pervades all

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we do in our practices and two: reinforces that ethical responses are not always black and white. This column provides a great motivator for conversation and keeps ethics in the forefront.

As with the website, the Newsletter provides another resource for members to stay connected, get involved and get in touch. Board member, Committee Chairs and Delegate information is a staple in each edition. Educational opportunities, chapter meetings and events are highlighted with means for signing up or getting additional information where necessary. Based on discussions at chapter meeting and other events it is apparent that a Newsletter that was rarely read 6-8 years ago has become a much more important resource for our members. And the good thing is it continues to evolve. It is an ever changing process.

Finally, it is important to note that where once the Newsletter was the sole responsibility of the Editor, that responsibility is now shared. Tasks are being assigned, board members are taking more responsibility for submitting articles and information about their areas and members have been recruited as proof readers. We have found that some members can volunteer for small tasks like proof reading. It is small but no less important and we recognize that getting involved with smaller tasks and commitments often leads to members getting involved in other areas as well.

Note: We will be submitting a paper copy to the attention of Melissa Spani

» Chapter Meetings: Chapter Meetings continue to be a huge source of information, education, networking and fun for our members. We hold four (4) meetings yearly: three on a Sunday and one on a Wednesday evening in the summer. Meetings are held at three different locations throughout the state to address travel considerations for our entire membership. We provide a festive atmosphere at each meeting and generally with a theme from: Marketing Madness to a Day at the Beach to Celebrate the Chinese New Year. Anything for a party! And that is what we want people to think when they think of our Chapter meeting. It is going to be an informative, fun and educational time. We often have a group activity as people enter. Some new game type activity that gets people mingling. Everyone gets a name tag so it is easier to go up and speak to someone. New members, first timers or students each get a special sticker on their name tag to let people know they are new. We find this helps our 'seasoned' members and board and committee chairs to seek out and chat with new folks. Our thought is that personal touch is what often gets people coming back.

All of our program areas have displays set up around the room with information on what is going on and how members can get involved. We constantly focus on our "Count Me In" theme. This has proven very helpful in that again, pictures show the fun we have with each other. We also have at least 5 vendor tables set up at each meeting for members to purchase various products related to their businesses. For a member to reserve a table to sell their product they pay only \$10.00 and generally have access to over 100 therapist regularly in attendance at our meetings. This makes it quite affordable for our members to both sell and purchase products.

Education is a key at our meetings. We provide 4 hours of continuing education to our members after each Sunday meeting (3 times year) and 2 hours after our Wednesday evening meeting. That is 14 CE hours yearly at no extra cost to our members. That savings alone more than pays for their membership dues!

Our Board Members, Committee Chairs, Delegates and Ambassadors all have special buttons they wear at Chapter meetings to make them easily identifiable. This is yet another way new members can

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pick them out in a crowd easily. It makes it easier for new folks to get acquainted and feel “Counted In”! They sit at different tables during the meeting to make connection and encourage a feeling inclusiveness.

Our meeting agenda is a combination of general Chapter news, for example: government relations issues, sports, community service info; National information, for example: HOD information, new national initiatives; Education; How to get involved in upcoming events; and Networking. Once a year we will develop a mini focus on one specific topic for instance ‘Marketing your Practice’. This is done in addition to the regularly offered educational sessions.

Our Chapter meetings regular attendance is about 110 people for the business portion. We serve food at all meetings but at our April annual Meeting we serve a full breakfast.

Member Recruitment: Member recruitment happens in a variety of ways. It is really a total of student recruitment, licensed therapist recruitment and getting current members actively involved. For a member driven organization we recognize that membership is key. For an organization that wants to do something to promote our profession and improve the environment for massage therapists in our state, membership is essential. So member recruitment includes retention of members as well.

» For the Student: School visits and informational packets. The Chapter Membership Director has developed a program within the CT Schools for the dissemination of information about the AMTA to students preparing to graduate. 3x/year upcoming graduates receive an AMTA/CT Chapter information package with an average of 100 graduate packets delivered each semester for a total of 300 per year. This year our Chapter President spoke to the upcoming graduate class at one of the CT Schools on the benefits of AMTA and Chapter membership. Our IPP spoke at another school to a group of graduates regarding AMTA and the opportunities now available to massage therapists. The later two school visits (there are 6 massage therapy schools in the state) were an expansion of our student recruitment program.

Student participation at our Chapter meeting is always encouraged. Many of our members are also teachers in area massage schools. They regularly encourage students to attend in order to learn more about the Chapter, our members and the benefits of the AMTA. They are recognized at the meetings and Board and Committee Chairs make a point of meeting and greeting them.

Sports Team Participation is a key way in which students get a first hand, hands-on experience with the AMTA. Our three time award winning team has partnered with the CT Center for Massage Therapy to have its students participate with our team at sporting events as part of their midterm event sports massage evaluation. This allows students to get hands-on experience at a real life event, to meet and observe seasoned therapists working with athletes and get a hand up so to speak on the fun of joining a dynamic chapter. As well it proves to be an exceptional learning experience for students. All students that participate throughout the year are invited to attend our annual Sports Team Banquet.

Dues Raffle is provided for students that attend our annual meeting. If they are a student member and win, the chapter will reimburse their dues when they upgrade to a professional member. If they are not a student member at the time they win, the chapter will reimburse for a student membership.

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We have added over 220 new members over the past year. We believe that most of them were introduced to the AMTA through one or more of these recruitment processes. And we have some plans for the upcoming year which include offering a complimentary educational seminar specifically for students on either Event Sports Massage or Chair Massage. This will prepare those students that do not have these classes in their massage school curriculums to be able to join our Sports Team or Community Service Massage Team upon joining the AMTA.

» **New Member Welcome:** We have an Ambassador Program that currently boasts 39 members. Each month our Ambassadors contact new members extending a personal welcome to the AMTA. This includes a personal invitation to the upcoming CT chapter meeting. Ambassadors are identified with buttons so new members and students can easily identify them. New members are identified with a sticker on their name tag and introduced at chapter meetings and given their Chapter pin.

» **First Time Attendees** are treated like new members when they attend their first Chapter meeting. They are introduced and receive their Chapter pin. They too are identified by a special sticker on their name tag. All of these things are done at every Chapter meeting.

» **Current member acknowledgement:** this remains an important area in the retention of members, especially in the retention of members that have remained actively involved in the Chapter over numerous years. Currently CT has 27 members that have been members for 15 years or more; 14 remain active in our organization. They play an important role in talking about why they volunteer and stay involved. Enthusiasm and an attitude of inclusiveness prevail amongst our active volunteers and invites and encourages member involvement in any number of areas, big and small. These members serve as mentors for others, especially our new members and students.

We currently have 8 members volunteering at the national level including a National VP, MAL and Committee Chair. This again is highlighted to our members and speaks to the dedication of our members to the field of massage therapy and to the AMTA.

Our program diversity speaks to members new and old. Two events during this past year saw a total of 34 brand new volunteers stepping up and saying "Count Me In". NMTAW had 24 new volunteers added to the ranks of therapists that participated with the Chapter and our participation in the Women's Health Expo added 10 new volunteers to its list. This reflects that having our seasoned members involved in these programs is one of our keys to success in getting new folks involved.

Program Areas: our Chapter programs are the core of our organization. They serve to meet the diverse interests and needs of our members as well as to promote the interests of the Chapter in promoting and supporting massage in the community.

» **Education:** This past year the Chapter provided 32 Continuing Education hours for our members. 14 hours of those were free of charge. These were held in conjunction with our four Chapter meetings. In addition we subsidized 18 hours of additional education. In total 462 members took advantage of these educational opportunities. In January we had a record of over 130 in attendance at the education program following our Chapter meeting!

One thing of importance is that we have been an NCBTMB provider for many years. Members can use these CE hours for state, AMTA and NCBTMB recertification. Equally noteworthy is that in the past we often brought nationally known presenters in to provide this education. We received excellent

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education, albeit at a pretty high cost. Realizing that we had numerous very qualified NCBTMB certified presenters within our own Chapter and state, we now provide excellent educational classes at less cost to the chapter and at the same time we are able to support the efforts of members that are NCBTMB providers. We are also able to provide diverse educational offerings including: ethics, marketing, energy work, thai massage, facial rejuvenation, myofascial release and deep tissue work for neck and back. These diverse offerings allow us to meet the varied interest of our members. It is a win/win situation and we believe that seeing CT members on the teaching list has been an incentive for more of our members to become NCBTMB providers.

» Chapter Delegates: this is in and of itself another program offering to our members. CT seems to have a reputation nationally of having a tremendously active, involved, prepared delegation. The reason for that is the presentation of this position within our Chapter. We pay for our Delegates and Alternates to attend National Convention. They receive equal compensation and have equal responsibilities at the Convention and upon return. We developed a Delegate Handbook that goes beyond any type of contract; as a matter of fact our Delegates/Alternates don't sign a contract other than the general AMTA volunteer contract. This manual outlines all the duties and responsibilities of our Delegation and outlines what participants need to do before, during and after the convention. It focuses on the fun and educational aspect of being a Del/Alt. and pride that is felt in representing CT Chapter. Our Delegates/Alternates wear special name tags at Chapter meetings to identify them and to encourage member interaction. They are on the website to allow easy access by members. At the Convention we operate as a delegation. Everyone arrives on Tuesday evening and we have our first delegate meeting to review schedules and responsibilities. Of course food is involved or at least snacks. We attend the HOD orientation as a group with our Alternates sitting in the gallery learning the ropes. If our President is not a Delegate he/she sits with the Alternates interpreting HOD goings on when necessary. This helps prepare them to assume the responsibilities of delegates in the future. We go out to dinner one night to celebrate our delegation. What we have also found is that members of our delegation generally like hanging out with each other at convention. This past convention our members could keep up with daily happenings through a Chapter Blog. They could learn immediately the results of the HOD, the National Board Meeting and Awards. They can feel involved. We believe that it is this camaraderie that creates the atmosphere in which people want to participate. At our last election we had 15 people run. It has definitely become more than people simply wanting their way paid to national convention.

» Public Relations and Community Service: Our public relations and community service programs are instrumental in moving our Chapter forward in our "The Public Chooses" campaign. Every time we are in the public eye, we focus on educating the public as to the benefits of massage and the importance of finding an AMTA massage therapist. We stress public image and always putting our best foot, or hand, forward. Programs generally fall into four categories: Government Relations; Community Service; Sports; Public Education.

» Government Relations: This year as part of our Government Relations Committee we instituted a new Team: Local Ordinance Team (LOT). This new team monitors local town ordinances that deal with MT. Members have gathered all town ordinances dealing with MT and placed them on our website. Members can easily check ordinances in their towns as they begin opening practices or working with town officials to change outdated ordinances. Members of this Team have met with Police and town council members in area towns that are in the process of developing MT ordinances. We have been able to offer suggestions to help towns develop ordinances that are in compliance with the state law.

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This Team also has spearheaded the drive to ensure that massage practices are following the state licensing law. To date it has been instrumental in shutting down 2 unlicensed massage establishments in local malls. As well the team has brought unlicensed establishments to the attention of the department of public health which is currently investigating them.

Members of LOT have met with the Department of Public Health, including the Deputy Director and are in the process of preparing a presentation to the meeting of Local Health Department Directors. This will give us the opportunity to educate a larger number of Directors on the state law and the need to update ordinances. This will bring us closer to having uniformity throughout the state in local massage ordinances.

Legislative Awareness Day: this is a day that Chapter members go to the Capitol and provide chair massage for the Legislators and staff. We put up a display and have information available pertaining to the benefits of massage and to highlight information that is pertinent to any legislation that the massage community has in front of the House or Senate. This year we provided over 100 hands-on hours of massage to employees at the Legislative Office Building including Senators, Representatives and staff.

Legislative monitoring is done through the Government Relations Committee and our paid Lobbyist. This year we have initiated a bill that adds a criminal penalty to our licensing law.

» CSMT: Community Service Massage Team: this team is another example of CT Chapter creativity and our desire to meet the varied needs of our members. We heard through our members that many wanted to participate with each other at community events. The only formalized program we had was the Sports Team and it was clear that everyone did not want to do event sports massage. So the CSMT was formed. It includes two divisions: Charity and Emergency. There is a formal training program that helps members understand the goal of each division and their responsibilities within each. The training program also serves to increase members' sense of involvement, ownership and commitment to the team. The Charity Division is our fundraising division. We started with the charity FoodShare and have raised over \$9,000.00 for this charity this past year. The Arthritis Foundation is our new partner this year. We will be participating in four Arthritis Foundation Walks providing chair massage, Chapter walking teams and raising monies through other chapter events. The Team participates in the Women's Health Expo, charging for chair massage and donating all money raised to FoodShare last year and The Arthritis Foundation this year. At all CSMT Charity Division events we distribute information on the benefits of massage. One of the benefits included to members that join this team is the promotional aspect. Each member fills out a business information card. This information is then available for dissemination at all CSMT charity events, whether or not the member is present at each event. Information is listed by town, making it easy for the public to locate a therapist near them. Although not a fund raiser, the Team is involved in the Dental Mission Of Mercy, providing chair massage to the Dental Staff that donates their time providing dental care to those in need that do not have the means to pay.

» CSMT: Emergency Division is our former MERT program. As we do not have many disasters in CT (YEAH), we still want to have a Team that is ready to deploy if needed in CT or in other states. So we developed the Emergency Division of CSMT. Our focus is on readiness and providing opportunities for our Team members to practice their skills in various situations. We have done this by participating in disaster drills and have put a unique twist on some special events we have been

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involved with. In December, the Chapter was approached to participate with the TV show Extreme Makeover Home Edition (EMHE) in Voluntown, CT. We used this as a training exercise for our Emergency Division Team. Everything was done as if we had been asked to deploy to an emergency. With the exception of the fact that this event was tremendously uplifting and heartwarming, the Team was able to practice procedural things like phone tree communications, supply gathering, transportation arranging, and debriefing techniques that will be essential to an emergency deployment. Combining our work at charity events, at disaster drills and at special events like EMHE, our disaster response Team stays ready to go. Involvement as well as readiness remains high. This year we have also signed a Memorandum of Understanding (MOU) with the CT Critical Incident Stress Management Team and have MOUs pending with Middletown Red Cross, and CT Disaster Medical Assistant Team (DMAT).

» NMTAW is a much focused effort to get the word out about the benefits of massage. This year was the second year for our "University Day". Over 49 members provided over 196 hours of massage at 8 colleges and universities throughout the state. This translated to 695 massages. This year 24 new members to our volunteer core stepped up to help out during this event. This year the NMTAW work group put up a great deal of information on the web site, making it easy for members to participate with the Chapter during NMTAW but more importantly, to develop individualized programs throughout the week at their own offices.

» Sports Team: Our Sports Team remains one of our key programs for educating the public and recruiting new members. Our partnership with The CT Center for Massage Therapy requires students attend a Sports Team Event as part of their MT3 class. The event is actually their practical mid term exam. It gives students a first hand opportunity to meet some excellent therapists and see the camaraderie among our Team. They have a chance to work side by side with seasoned veterans and learn as much about event sports massage in one day as they do in the class. It also serves as a great way to increase their confidence in their work and the feeling of belonging to something bigger than themselves. It is for these reasons that most students that attend a Sports Team event as a student join the AMTA and also the Sports Massage Team. Our annual Sports Team Banquet is a highlight for the Team. The Chapter funds the event, Team members come for free and they can bring a guest for a minimal cost. Students that participated in events are also invited for a minimal cost. We have a keynote speaker, awards, end of the season slide show, and the unveiling of the next season's schedule.

The Sports Team also provides us a great venue to continue to educate the public on the benefits of massage. Targeting the sporting community, our event schedule is diverse enough that we have contact with numerous groups.

It has been another good year for the Team. We participated in 11 events over 12 days. Events ranged in intensity from ½ and full marathons to the charity events of the MS Bike Tours, Race for the Cure and Special Olympics. 108 Licensed Therapists and 116 Students participated, and over 2033 massages were given. Also note that this is an all volunteer team. We do not charge for any of our services.

» Public Education: all of the above events and programs include the dissemination of information to the public. This falls in line with our "The Public Chooses" campaign. This is an automatic part of our various programs.

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Volunteer Appreciation: We have learned over the years that one of the main reasons that people volunteer is simply because someone personally asked them. We also know that as important as it is to ask someone to volunteer, it is equally important to recognize members' efforts on behalf of the chapter and profession. We recently instituted a tracking program to see exactly how many people we actually have stepping up and saying 'Count Me In'. We are excited to report that approximately 10% of our members are active volunteers for the Chapter. That means we have over 225 active volunteers! There are numerous things that we do to recognize their efforts.

» Banquets: we hold two banquets in addition to our Chapter meetings. The Sports Team Banquet is held every year at the beginning of the season to celebrate the preceding season and kick off the next season. We announce the Sports Team Member of the Year, give out a gift to our event coordinators and present new Team members with their "Red Shirt", the official Sports Team shirt. We have a keynote speaker and a great meal. This banquet is held in late February early March.

The Volunteer Banquet is held in early November. It is held every other year and any member that has volunteered for the Chapter in any capacity during the current year and previous year are invited. The Chapter picks up the cost. We have a keynote speaker who addresses the subject of volunteerism or community service. We present one award: the outstanding volunteer award. We also give out our volunteer "Count Me In" pin to members that have not received one in the past.

» Awards and Recognitions Program recognizes jobs well done with formal awards like the distinguished service award, committee member of the year, committee of the year and president's award as well as informal certificates of appreciation. Certificates of appreciation are given out throughout the year at the Chapter meeting closest to the date of volunteerism. The other awards listed above are presented at our annual meeting in April. We also create new awards when appropriate like the "Great Idea Award" given out to the member that thought of the Community Service Team.

» Chapter Pins: We have three pins relating to the Chapter. Our State Pin is presented to new members and first time attendees at Chapter Meetings. Our Count Me In pin is given to those members that volunteer in any capacity for the Chapter. Our Sports Team pin is given to members that officially join the Sports Team.

» Volunteers are the core of our Chapter. We think about them slightly different than others might and this helps us identify and show appropriate appreciation for their efforts on behalf of our chapter. The first are those members that step up and fill elected positions on the board of directors. The Chapter provides dues reimbursement to these members. We also have our appointed positions that receive a stipend as well as membership dues reimbursement because of the amount of time it takes to perform a specific task: the Web Master and Newsletter Editor fall into this category as do our two representatives to the New England Regional Conference. Committee Chairs are appointed volunteers and do not receive any special compensation. Then there is the Volunteer Core: those people that step up and join the Sports Team, Community Service Team and that come out to participate in all the varied events the Chapter supports. Even those members that help out by setting up at a meeting, Xerox things for meetings, serve on a committees etc. are valuable volunteers and are tracked in our Volunteer Tracking program. In this way, we can be sure that all volunteers are recognized and thanked for their service, regardless of how big or small their contribution.

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PART 3: OUTSTANDING SERVICE TO MEMBERS:

The CT Chapter provides many services and programs for our members throughout the year. Some notable ones over this past year include:

- » 14 Hours of free continuing education
- » 4, 6 hour continuing education classes at a reduced rate of \$60.00 per class with the Chapter subsidizing the rest.
- » We are a NCBTMB provider.
- » Established 'President's Fund' that allows the Chapter President to distribute funds at his/her discretion to members in need. It has been used for a member whose home burnt down and a member that was financially strapped and unable to pay membership dues.
- » Contribute \$2000.00 per year to the Foundation.
- » Institute new team: LOT; Local Ordinance Massage Team came out of an expressed need by our members to be more pro-active at the local level. Members felt we needed to have a presence in the local community, involvement with issues of unlicensed massage practices, ordinance development to prohibit adult entertainment by further regulating legitimate massage practices etc.
- » NMTAW: as part of the Chapter offerings for this week and to use throughout the year our NMTAW committee placed great information on the website. Tools to help members market their own businesses were added. Members have access to information about: Choosing an Event Location and Contacting an Event Site that they can use year round. They can download information and samples of client questionnaires, event report forms, supplies list, massage benefits fact sheets and more. As well they have access to sample News Alerts.
- » Query letters, News Release Radio/TV Public Service Announcement
- » Hosted a special party at New England Regional Conference (NERC) for CT members in attendance at the conference providing food, fun and a great social:
- § This year we gave out 3, \$100.00 raffle prizes to CT members at the conference to help defer costs of the conference.
- § Gave out two scholarships to fund registration to the NERC to two CT members.
- § Held special raffle prior to the conference for the design of the NERC logo in CT and winner received conference registration and room.
- § Held special raffle prior to the conference to select a theme for NERC and winner received registration to the conference.

WEBSITE ADDRESS: www.amtactchapter.org/

NEWSLETTER ADDRESS: http://www.amtactchapter.org/member_mm.htm